

# BEFORE THE TENNESSEE REGULATORY AUTHORITY $T.R.A.\ DUCKET\ ROO.$ NASHVILLE, TENNESSEE

#### August 30, 2004

IN RE:	)
ATMOS ENERGY CORPORATION	) Docket No. 04-00190
WEATHER NORMALIZATION ADJ. (WNA	) AUDIT )

## NOTICE OF FILING BY ENERGY AND WATER DIVISION OF THE TENNESSEE REGULATORY AUTHORITY

Pursuant to Tenn. Code Ann. §§ 65-4-104, 65-4-111 and 65-3-108, the Energy and Water Division of the Tennessee Regulatory Authority (the "Energy and Water Division") hereby gives notice of its filing of the Atmos Energy Corporation WNA Audit Report in this docket and would respectfully state as follows:

- 1. The present docket was opened by the Authority to hear matters arising out of the audit of Atmos Energy Corporation (the "Company").
- 2. The Company's WNA filings were received on November 1, 2003, through April 30, 2004, and the Staff completed its audit of same on July 22, 2004.
- 3 On July 26, 2004, the Energy and Water Division issued its preliminary WNA audit findings to the Company, and on August 4, 2004, the Company responded thereto.
- 4. The preliminary WNA audit report was modified to reflect the Company's responses and a final WNA audit report (the "Report") resulted therefrom. The Report is attached hereto as Exhibit A and is fully incorporated herein by this reference. The Report

contains the audit findings of the Energy and Water Division, the Company's responses thereto and the recommendations of the Energy and Water Division in connection therewith.

5. The Energy and Water Division hereby files its Report with the Tennessee Regulatory Authority for deposit as a public record and approval of the recommendations and findings contained therein.

Respectfully Submitted:

Pat Murphy
Pat Murphy

Energy and Water Division of the Tennessee Regulatory Authority

#### **CERTIFICATE OF SERVICE**

I hereby certify that on this 30<sup>th</sup> day of August, 2004, a true and exact copy of the foregoing has been either hand-delivered or delivered via U.S. Mail, postage pre-paid, to the following persons:

Pat Miller Chairman Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243

Ms. Patricia Childers Vice President of Regulatory Affairs Atmos Energy Corporation 810 Crescent Centre, Suite 600 Franklin, TN 37067-6226

Mr. Allen Ashburn Senior Analyst Atmos Energy Corporation 381 Riverside Drive, Suite 440 Franklin, TN 37064-5393

Pat Murphy Pat Murphy

### **EXHIBIT A**

COMPLIANCE AUDIT REPORT

OF

#### **ATMOS ENERGY CORPORATION**

# WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER Docket No. 04-00190

PREPARED BY

#### **TENNESSEE REGULATORY AUTHORITY**

**ENERGY AND WATER DIVISION** 

**AUGUST 2004** 

#### **COMPLIANCE AUDIT**

#### **UNITED CITIES GAS COMPANY**

#### WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

#### **DOCKET NO. 04-00190**

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#### **COMPLIANCE AUDIT**

#### ATMOS ENERGY CORPORATION

#### WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

#### **DOCKET NO. 04-00190**

#### I. <u>INTRODUCTION AND AUDIT OPINION</u>

The subject of this compliance audit is the Weather Normalization Adjustment ("WNA") Rider of Atmos Energy Corporation ("Atmos" or "Company"). The objective of this audit is to determine if the WNA adjustments were calculated correctly and applied to customers' bills appropriately between November 1, 2003 and April 30, 2004. As a result of the WNA Rider, the Company surcharged a net \$ 669,763 and \$ 278,638 to the residential and commercial customers respectively during the period. The impact of WNA revenues on the Company's total revenues is detailed in Section V.

The Staff's audit results showed that the Company over-collected \$16,401.35 from its customers. See Section VI for a description of the Staff's findings. This amount is considered immaterial compared to the total amount billed. Therefore, except for the findings noted in this report, Staff concludes that Atmos is correctly implementing the mechanics of the WNA Rider as specified by the Tennessee Regulatory Authority ("TRA" or the "Authority") and included in the Company's tariff. (See Attachment 1)

#### II. SCOPE OF AUDIT

In meeting the objective of the audit, the Staff compared the following on a daily basis:

- (1) the Company's actual heating degree days to National Oceanic and Atmospheric Administration ("NOAA") actual heating degree days;
- (2) the Company's normal heating degree days to the normal heating degree days calculated in the last rate case; and
- (3) the Company's calculation of the WNA factor to Staff's calculation.

The Staff also audited a sample of customers' bills representative of the WNA period to verify that the WNA factor was correctly applied to the bills.

Pat Murphy and Butch Phillips of the Energy and Water Division conducted this audit.

#### III. BACKGROUND INFORMATION ON THE COMPANY

Atmos Energy Corporation with its principal office at 810 Crescent Centre Drive, Franklin, Tennessee, is a wholly owned subsidiary of its parent company Atmos Energy Corporation, located in Dallas, Texas. Atmos is a multi-state gas distributor, providing service to multiple communities in Tennessee. The gas to serve these areas is purchased by Woodward Marketing<sup>1</sup>, and delivered by four natural gas pipelines in accordance with separate and individual tariffs approved by the Federal Energy Regulatory Commission. The four interstate pipelines are East Tennessee Natural Gas ("ETNG"), Texas Eastern Transmission Corporation ("TETC"), Columbia Gulf Transmission Corporation ("CGTC"), and Texas Gas Transmission Corporation ("TGTC")

ETNG provides service to Atmos in Tennessee for the Columbia, Shelbyville, Lynchburg, Maryville-Alcoa, Morristown, Bristol, Elizabethton, Gray, Greeneville, Johnson City, and Kingsport areas.

TETC and CGTC provide service to Atmos in Tennessee for Murfreesboro, Nolensville, Franklin, and adjacent areas in Rutherford and Williamson Counties.

TGTC provides service to Atmos in Tennessee to Union City and adjacent areas in Obion County.

<sup>&</sup>lt;sup>1</sup> Woodward Marketing is the wholly owned marketing arm of Atmos Energy Corporation

#### IV. BACKGROUND ON WEATHER NORMALIZATION ADJUSTMENT RIDER

On September 26, 1991, the Tennessee Public Service Commission<sup>2</sup> ("PSC") approved a three-year experimental Weather Normalization Adjustment Rider<sup>3</sup> to the tariffs of Chattanooga Gas Company, Nashville Gas Company, a division of Piedmont Gas Company, Inc. and United Cities Gas Company.<sup>4</sup> The WNA Rider was to be applied to residential and commercial customers' bills during the months of October through May of each year (*See* Attachment 1). On June 21, 1994, the PSC issued an Order authorizing the above mentioned gas companies to permanently implement an amended version<sup>5</sup> of the WNA Rider. Atmos is authorized to calculate WNA adjustments during the months of November through April of each year. The TRA Staff annually audits these calculations.

In setting rates, the Tennessee Regulatory Authority uses a normalized level of revenues and expenses for a test year, which is designed to be the most reasonable estimate of the Company's operations during the time the rates are to be in effect. Use of normalized operating levels eliminates unusual fluctuations that may occur during the test period, which causes rates to be set too high or too low.

Specifically, one part of normalizing revenues consists of either increasing or decreasing the test year weather related sales volumes to reflect the difference between the normal and actual heating degree days. (A heating degree day is calculated as the difference in the average daily temperature and 65 degrees Fahrenheit.) This average daily temperature constitutes normal weather and is determined based on the previous thirty years weather data.

However, normal weather rarely occurs. This has two impacts:

- (1) The customers' bills fluctuate dramatically due to changes in weather from month to month; and
- (2) The gas companies earn more or less than their authorized rate of return. For example, if weather is colder than normal, then more gas than anticipated in the rate case will be sold. This results in higher customer bills and overearnings for the company. On the other hand, if weather is warmer than normal, less gas than anticipated in the rate case will be sold, the customers' bills will be lower and the company will underearn.

<sup>3</sup> See petition of Chattanooga Gas Company, Nashville Gas Company, a Division of Piedmont Natural Gas Company, Inc. and United Cities Gas Company for a Rulemaking Hearing to Adopt a Weather Normalization Adjustment (WNA) Rider, Docket No. 91-01712, Order (September 26, 1991)

<sup>&</sup>lt;sup>2</sup> By legislative action, the Public Service Commission was replaced on July 1, 1996 by the Tennessee Regulatory Authority See Act of May 24, 1995, ch 305, 1995 Tenn Pub Acts 450 The TRA retains jurisdiction over the above named gas companies See Tenn Code Ann § 65-4-104 see also Tenn Code Ann § 65-4-101 (a) (defining public utility)

<sup>&</sup>lt;sup>4</sup> On July 31, 1997, United Cities Gas Company was acquired by Atmos Energy Corporation located in Dallas, Texas Following the acquisition, the Company continued operating as United Cities Gas Company, a division of Atmos Energy Corporation On September 4, 2002, Atmos Energy Corporation filed tariffs with the Authority to cease the use of the name "United Cities Gas Company" and to reflect the corporate name of "Atmos Energy Corporation" Effective October 1, 2002, Atmos Energy Corporation announced that all divisions of the company would start doing business as Atmos Energy<sup>TM</sup>

<sup>&</sup>lt;sup>5</sup> The amendment directed Chattanooga Gas Company and United Cities Gas Company to eliminate from their WNA Rider the shoulder months of October and May, and Nashville Gas Company to eliminate the shoulder months of October, April and May

In recognition of this fact, the TRA approved an experimental WNA mechanism, which became permanent on June 21, 1994, to reduce the impact abnormal weather has on the customers' bills and on the gas utilities' operations. In periods of weather colder than normal, the customer receives a credit on his bill, while in periods of warmer than normal weather, the customer is billed a surcharge. Thus, customers' monthly bills should not fluctuate as dramatically and the gas company should have a more stable rate of return.

#### V. IMPACT OF WEATHER NORMALIZATION ADJUSTMENT RIDER

The graphs appearing at the end of this section show a comparison of actual heating degree days to normal heating degree days for Atmos Energy Corporation during the 2003 - 2004 heating season, in each of its four service areas. Weather conditions changed dramatically from the previous winter, where overall weather was colder than normal. During the past winter, overall, weather was 2.0% warmer in the Bristol area, 1.3% warmer in the Knoxville area, 6.9% warmer in the Nashville area, and 3.5% warmer in the Paducah area. The following tables show a comparison of the actual degree days (ADD) to normal degree days (NDD) by month for the four weather stations.

#### **Bristol:**

Month	ADD	NDD	Percent Change	
October 2003	288	268	7.5%	Colder
November 2003	429	268	-19.2%	Warmer
December 2003	890	805	10.6%	Colder
January 2004	976	937	4.2%	Colder
February 2004	761	780	-2.4%	Warmer
March 2004	463	553	-16.3%	Warmer
Aprıl 2004	<u> 292</u>	<u>284</u>	2.8%	Colder
Total	<u>3811</u>	<u>3890</u>	-2.0%	Warmer

#### **Knoxville:**

Month	ADD	NDD	Percent Change	
October 2003	206	204	1.0%	Colder
November 2003	358	460	-22.2%	Warmer
December 2003	818	726	21.7%	Colder
January 2004	853	853	0.0%	Warmer
February 2004	708	685	3.4%	Colder
March 2004	365	463	-21.2%	Warmer
Aprıl 2004	<u>243</u>	<u>203</u>	19.7%	Colder
Total	<u>3345</u>	<u>3390</u>	-1.3%	Warmer

#### Nashville:

Month	ADD	NDD	Percent Change	
October 2003	150	190	-21.1%	Warmer
November 2003	341	451	-24.4%	Warmer
December 2003	761	729	4.4%	Colder
January 2004	814	870	-6.4%	Warmer
February 2004	698	697	0 1%	Colder
March 2004	365	466	-21.7%	Warmer
Aprıl 2004	<u>201</u>	<u>201</u>	0.0%	Warmer
Total	3180	3/1/	-6.9%	Warmer
i Otal	<u>5180</u>	<u> 3414</u>	-0.976	vv ai iiiei

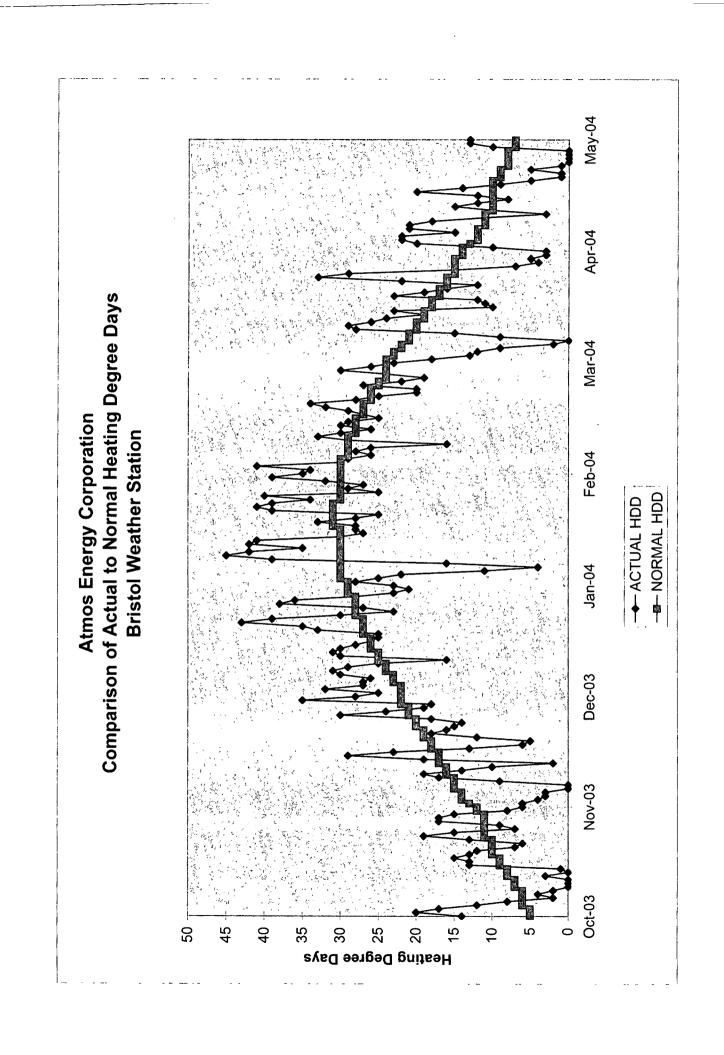
#### Paducah:

Month	ADD	NDD	Percent Change	
October 2003	200	197	1.5%	Colder
November 2003	408	483	-15.5%	Warmer
December 2003	784	797	-1.6%	Warmer
January 2004	948	954	-0.6%	Warmer
February 2004	782	755	3.6%	Colder
March 2004	409	503	-18.7%	Warmer
April 2004	_231	<u>199</u>	16.1%	Warmer
Total	<u>3562</u>	<u>3691</u>	-3.5%	Warmer

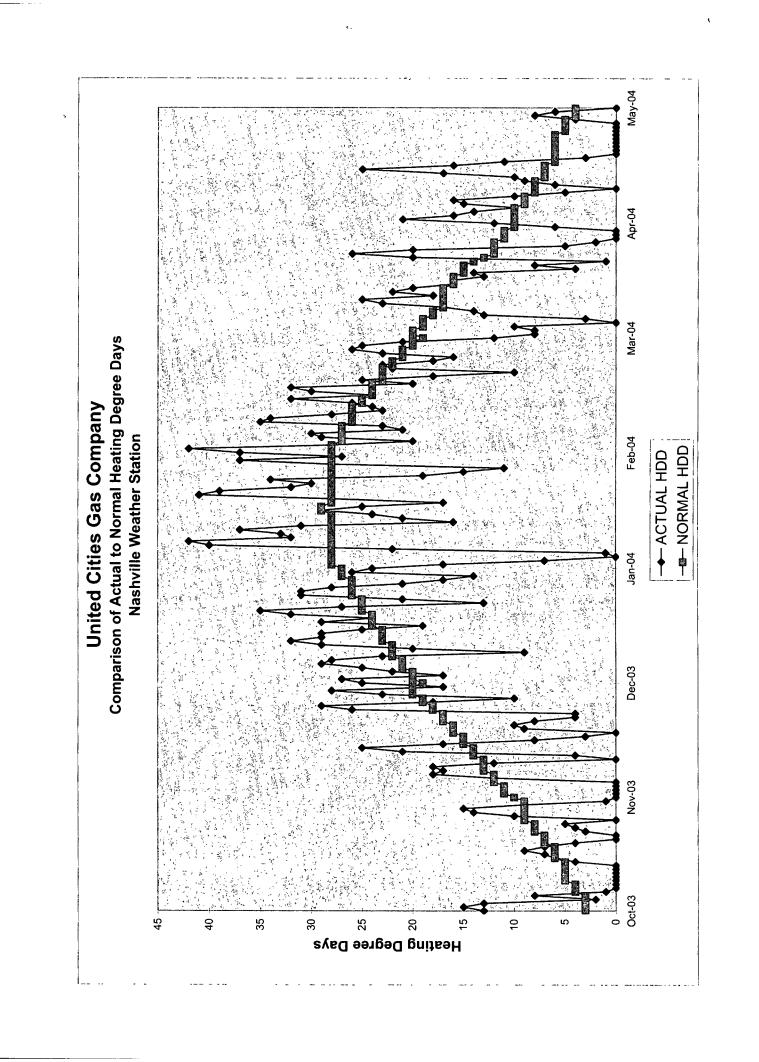
Due to the fact that overall the winter was warmer than normal, the net impact the WNA Rider had on the Company's revenues was that residential and commercial customers were **surcharged** \$669,763 and \$278,638 respectively. This equates to an increase in revenues from residential and commercial sales of 3.28% and 2.11% respectively. (See Table 1) The previous year, due to colder than normal weather, the residential and commercial customers were **refunded** \$823,402 and \$395,803 respectively. (See Table 2)

Table 1 Impact of WNA Rider on Residential & Commercial Revenues November 1, 2003 - April 30, 2004 Percentage Impact of WNA Rider Total WNA Rider On Revenues Revenues Revenues \$669,763 Residential Sales \$20,424,112 3.28% Commercial Sales 13,215,565 2.11% 278,638 Total \$948,401 \$33,639,677 2.82%

Table 2  Amount Surcharged (Refunded)  2001 - 2004							
	Residential	Commercial	Total <u>Surcharge/(Refund)</u>				
11/01-4/02	\$ 1,496,387	\$ 766,175	\$ 2,262,562				
11/02-4/03	-823,402	-395,803	-1,219,205				
11/03-4/04	669,763	278,638	948,401				
Total	<u>\$ 1,342,748</u>	<u>\$ 649,010</u>	<u>\$ 1,991,758</u>				



May-04 Comparison of Actual to Normal Heating Degree Days Mar-04 **Atmos Energy Corporation Knoxville Weather Station** Feb-04 —■— NORMAL HDD → ACTUAL HDD Dec-03 Nov-03 35 22 30 Heating Degree Days



Comparison of Actual to Normal Heating Degree Days Mar-04 Atmos Energy Corporation Paducah Weather Station Feb-04 -----NORMAL HDD → ACTUAL HDD Dec-03 Nov-03 Heating Degree Days 20 9 9

#### VI. WNA AUDIT FINDINGS

The Staff's audit results showed an **over-recovery** from Atmos's ratepayers in the amount of \$16,401.35 (summarized below). This over-recovery resulted from one (1) finding, which is explained on the following page.

Weather Station	Company Filed	Staff Corrected Filing	Difference	Under/(Over)- Recovery
Bristol	\$ 51,895.72	\$ 47,213.82	\$ (4,681.90)	Over-Recovery
Knoxville	49,099.07	45,387.48	(3,711.59)	Over -Recovery
Nashville	821,348.98	814,239.96	(7,109.02)	Over -Recovery
Paducah	26,056.75	25,157.91	_(898.84)	Over-Recovery
Total	<u>\$ 948,400.52</u>	<u>\$ 931,999.17</u>	<u>\$ (16,401.35)</u>	Over-Recovery

#### **SUMMARY:**

SOMMINI.				Page
FINDING #1	Inaccurate daily heating degree days	\$(16,401.35)	Over-recovery	9
	TOTAL	<u>\$(16,401.35)</u>		

#### FINDING #1:

#### **Exception**

The Company used inaccurate actual daily heating degree days in the calculation of the WNA factor.

#### **Discussion**

The audit period consisted of <u>848 weather observations</u> (212 days in the period times four weather stations). Staff's audit indicates that the Company used inaccurate actual daily heating degree days in the calculation of the WNA factor on 3 days of the WNA period for the Paducah weather station, 2 days for the Nashville weather station, 3 days for the Knoxville weather station, and 5 day for the Bristol weather station, for a total of **thirteen (13) weather observations**. These inaccuracies resulted from the fact that, for the days in question, daily heating degree days published in NOAA's Local Climatological Data report<sup>6</sup> differed from the daily heating degree days that the Company used in calculating its WNA factors.<sup>7</sup>

Ten (10) of the thirteen (13) differences mentioned above were one degree-day. The one-day differences can sometimes be explained by rounding differences in the formula used to calculate the number of degree days on a specific day. See the Company's Response below for a more complete explanation of the differences.

Weather Station/	Company	NOAA		
Date	Actual Degree Days	Actual Degree Days	Difference	
Paducah:				
10/04/2003	5	6	1	
10/16/2003	1	3	2	
10/25/2003	3	4	<u></u>	
Nashville:			4	
01/27/2004	27	28	1	
03/06/2004	12	13		
Knoxville:			2	
10/14/2003	0	3	3	
01/30/2004	31	32	1	
02/06/2004	18	19		
			5	

<sup>&</sup>lt;sup>6</sup> This published report is the official data supplied by NOAA and is the standard that the Staff uses to audit the Weather Normalization Rider

See Table below for detail of the differences

Weather Station/ Date	Company Actual Degree Days	NOAA Actual Degree Days	Difference
Bristol:			
10/04/2003	16	12	-4
10/18/2003	12	13	1
11/08/2003	16	17	1
12/05/2004	25	26	1
12/06/2003	29	30	_1
			0
		Net Difference	

The net result of these actual degree day errors is that customers were over-charged \$16,401.35.

#### **Company Response**

The company's goal is to provide accurate bills to all customers each month. During WNA season, the company is at the mercy of a weather provider and as staff pointed out the company did in fact use inaccurate actual daily heating degree days on thirteen (13) occasions during the last WNA season. The company uses the data provided by the weather provider and at the time of billing the company does not know if the data is accurate or not. In the future, the company will strive to provide the most accurate bills possible.

#### VII. RECOMMENDATIONS AND CONCLUSIONS

The Company has responded to the Staff's audit findings and we are satisfied that the Company is appropriately addressing the one area of deficiency. As stated in Section I, except for the findings noted, the Staff concludes that Atmos is correctly implementing the mechanics of its WNA Rider. We recommend that the Company include this over-collection in its next Refund Due Customers filing with the TRA. This is the method the Company has customarily used.

T.R.A. No. 1 1st Revised Sheet No. 50 Cancelling Original Sheet No. 50

#### WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER

#### Provisions for Adjustment

The base rate per therm/Ccf (100,000 Btu) for gas service set forth in any Rate Schedules utilized by the Tennessee Regulatory Authority in determining normalized test period revenues shall be adjusted by an amount hereinafter described, which amount is referred to as the "Weather Normalization Adjustment." The Weather Normalization Adjustment shall apply to all residential and commercial bills based on meters read during the revenue months of November through April.

#### **Definitions**

For purpose of this Rider:

"Regulatory Authority" means the Tennessee Regulatory Authority

"Relevant Rate Order" means the final order of the Regulatory Authority in the most recent litigated rate case of the Company fixing the rates of the Company or the most recent final order of the Regulatory Authority specifically prescribing or fixing the factors and procedures to be used in the application of this Rider.

#### Computation of Weather Normalization Adjustment

The Weather Normalization Adjustment shall be computed to the nearest one-hundredth cent per therm/Ccf by the following formula:

WNA,	=	$R_{_{1}}$	(HSF <sub>1</sub>	(NDD-ADD)		)
			(BL,	+	(HSF <sub>1</sub> x	ADD)

Where

R,

any particular Rate Schedule or billing classification within any such particular Rate Schedule that contains more than one billing classification

WNA<sub>1</sub> = Weather Normalization Adjustment Factor for the i<sup>th</sup> rate schedule or classification expressed in cents per therm/Ccf

weighted average base rate of temperature sensitive sales for the i<sup>th</sup> schedule or classification utilized by the Tennessee Regulatory Authority in the Relevant Rate Order for the purpose of determining normalized test year revenues

October 4, 2002

Issued by: Patricia J. Childers, VP Rates and Regulatory Affairs Effective Date:

Date Issued: September 4, 2002

#### WEATHER NORMALIZATION ADJUSTMENT (WNA) RIDER (Continued)

HSF<sub>1</sub> = heat sensitive factor for the i<sup>th</sup> schedule or classification utilized by the Regulatory Authority in the Relevant Rate Order for the purpose of determining normalized test year revenues

NDD = normal billing cycle heating degree days utilized by the Regulatory Authority in the Relevant Rate Order for the purpose of determining normalized test year revenues

ADD = actual billing cycle heating degree days

Bl<sub>1</sub> = base load sales for the 1th schedule or classification utilized by the Regulatory
Authority in the Relevant Rate Order for the purpose of determining normalized test
year revenues

#### Filing with Regulatory Authority

The Company will file as directed by the Regulatory Authority (a) a copy of each computation of the Weather Normalization Adjustment, (b) a schedule showing the effective date of each such Weather Normalization Adjustment, and (c) a schedule showing the factors or values derived from the Relevant Rate Order used in calculating such Weather Normalization Adjustment.

#### Heat Use/Base Use Factors

	<u>Residential</u>		<u>Commercial</u>	
Town	Base use <u>Ccf</u>	Heat use Ccf/HDD	Base use <u>Ccf</u>	Heat use Ccf/HDD
Union City	13.906292	.156369	124.595029	.453633
Columbia Shelbyville Franklın Murfreesboro	13.035323	.173948	99.021858	.624513
Maryville Morristown	13.886330	.153366	111.454966	.658649
Johnson City Elizabethton Kingsport Greeneville Bristol	10.696903	.162066	169 773651	.611201

Issued by:

Patricia J. Childers, VP Rates and Regulatory Affairs

Date Issued: September 4, 2002

**Effective Date:** 

October 4, 2002